

Service Desk Overview, Issues in Customer Files

The following overviews can be found in the customer file under <https://confluence.fernbach.com/> :

▼ Service Desk

- [How to use Service Desk](#)
- [Open requests at customer side](#)
- [Open requests at FERNBACH side](#)
- [Overview all open enhancement](#)
- [Overview all open requests](#)

- All outstanding requests
- Outstanding customer requests
- Outstanding FERNBACH requests
- All outstanding enhancements