

Service Desk

The FERNBACH Service Desk is an e-service, which makes all requests regarding the use of our software and services permanently available. We will automatically send you the access data.

You have not received any login data? Please contact us at info@fernbach.com

The service desk serves all types of inquiries. Depending on the agreed service level, we will react according to the severity of the errors or bugs in the defined timings.

The Service Desk allows you to monitor and track the processing of your queries. You always have an overview of all your inquiries as well as our reactions.

We provide you for downloading smaller program corrections via the Service Desk.

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